

# **Contacting Blood Sciences Laboratory**

Blood Sciences is open 24/7 for sample drop off. There may be occasions where you need non-clinical advice where the answer is not available on the Severn Pathology Website (SPW). In these instances, please contact the individual departments directly – see opening times below. This does not relate to clinical advice.





#### **Area of Blood Sciences**

#### **Details and deal with:**

## Specimen Reception

0117 41 (48383)

- General queries including delayed or urgent samples and retained POD system (not Brunel)
- Phoneline is open
  Mon to Fri 08:00 21:30
  Sat/Sun/BH 08:00 20:00

### Clinical Biochemistry

0117 41 (48383)

- Biochemistry test or results advice
- Option 3 then 2. Phoneline is open as for Spec Rec.
- All other times Bleep 9436

### Haematology

0117 41 (48383)

- Haematology test or results advice
- Option 3 then 1. Phoneline is open as for Spec Rec.
- All other times Bleep 9433

#### Blood Transfusion

0117 41 (48350)

- For Blood Transfusion queries and blood requests
- Line open 8am to 10 pm 7 days a week
- All other times Bleep 9433
- NB Calls are recorded

## Specialist Departments

 Contact details are available in the discipline specific Severn Pathology pages