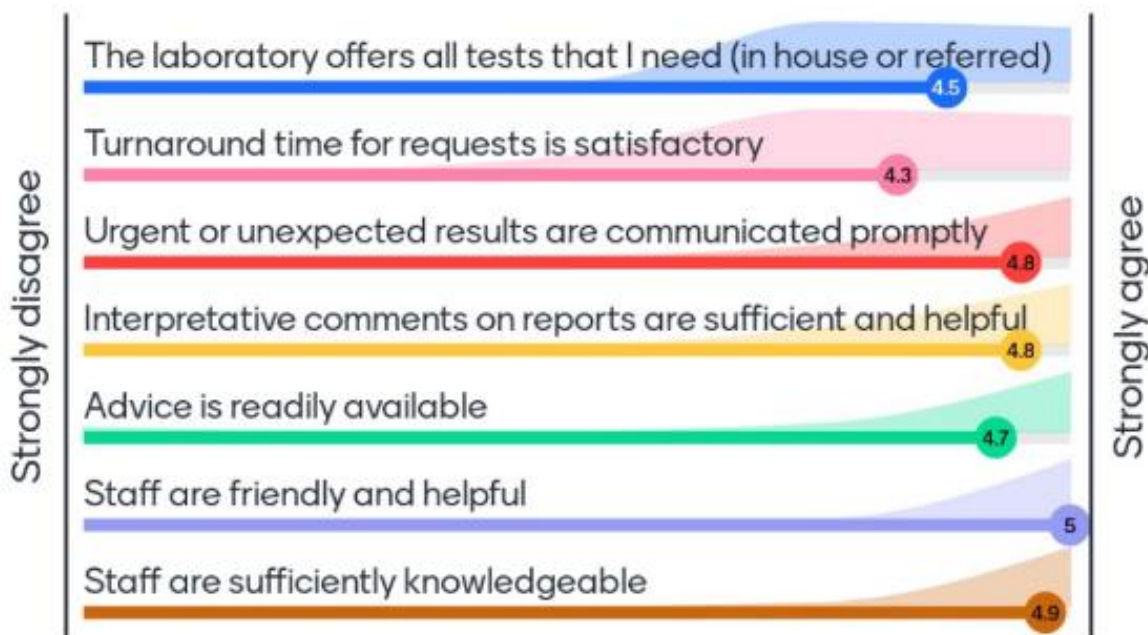


Metabolic Biochemistry User Survey 2024

About You

We had 22 responses from service users ranging from Clinical Scientists, Consultant Paediatricians, Dieticians, and Metabolic Clinical specialists.

Please tell us whether you agree or disagree with the following statements:



We had great responses to our questions so we know that we are providing a service which is fit for purpose.

Some of the specific comments we received:

Really helpful lovely team. Thank you.

My predominant interaction is around galactosaemia screening. Whenever I have spoken with staff they have been responsive and helpful. Everyone seems keen to provide prompt and accurate results.

Staff are always very informative and friendly. Tests that we refer to the laboratory for analysis are dealt with appropriately and promptly. Communication is always excellent.

We recently had an urgent diagnostic sample & the staff went above & beyond to provide us with the result as soon as possible. Your service is excellent.

Thank you all very much!!

Do you find the Severn Pathology website easy to navigate?

Fifteen of you responded, and you all said 'Yes'. This is fantastic to hear as we're always looking at ways we can encourage users to use our website.

Good website